



WEDNESDAY, 11 NOVEMBER 2026 · ZÜRICH

Terms & Conditions

For ticket purchases and participation in World Frequency Day
Zürich 2026, hosted by the Swiss Mindfulness Institute.

01

Scope

These Terms and Conditions apply to the purchase of tickets for, and participation in, World Frequency Day Zürich on Wednesday, 11 November 2026 at Musikschule Konservatorium Zürich, Florhofgasse 6, 8001 Zürich (the "Event").

The Event is organised by the Swiss Mindfulness Institute, an association based at Centralstrasse 38, 6210 Sursee, Switzerland ("SMI", "we", "us"), in cooperation with The Frequency School. By purchasing a ticket, or at the latest by entering the venue, you accept these Terms and Conditions.

02

Tickets and booking

Tickets are sold exclusively online via Eventfrog (eventfrog.ch). We do not accept bookings by phone or email.

Eventfrog AG acts as ticketing agent on our behalf. Your contract for attending the Event is concluded directly with SMI. Eventfrog's own terms and conditions and privacy policy also apply to the booking and payment process.

Every booking is binding. Prices are stated in Swiss francs. The number of tickets is limited. Please bring your ticket, printed or on your phone, for admission. Each ticket code admits one person only, and lost tickets cannot be replaced.

Persons under 18 are admitted only when accompanied by an adult.

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A fundraising event

World Frequency Day Zürich is a fundraising event. Proceeds beyond the costs of the Event are shared between the Frequency School Impact Initiative and the development of school projects in Switzerland. This is why tickets are non-refundable.

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Cancellation and refunds

All ticket sales are final.

Tickets cannot be cancelled, refunded or exchanged, including if you are unable to attend.

If you cannot come, you are welcome to pass your ticket on to another person, free of charge or at the original price. Reselling tickets above the original price is not permitted.

If we cancel the Event, you can choose to receive a refund of the ticket price or to donate it to the Frequency School Impact Initiative and the development of school projects in Switzerland.

If we postpone the Event, your ticket remains valid for the new date. If you cannot attend on the new date, you may request a refund of the ticket price within 14 days of the announcement.

In both cases, ticket buyers are informed by email. Refunds are processed via Eventfrog or directly by us. Further claims, for example for travel or accommodation costs, are excluded.

Booking and service fees are not refundable. If you take out ticket insurance during checkout on Eventfrog, this is a contract between you and the insurer and is subject to the insurer's terms.

Photo, audio and video recordings

Photographs, audio and video recordings will be made during the Event.

By purchasing a ticket and attending the Event, you agree that you may be photographed, filmed and recorded as part of the audience, and that these recordings may be published. Individual portraits and interviews are only made with your express consent.

If you prefer not to be photographed, you can ask for a sticker at the entrance and our photographers will do their best to avoid you. In wide shots of the audience, you may still be visible in the background.

Recordings may be used by SMI, The Frequency School and the partners of the Event, free of charge and without limitation in time or territory: on websites, on social media such as Instagram, Facebook, LinkedIn and YouTube, in newsletters, in editorial and press coverage and to promote World Frequency Day and future events.

If you book tickets for other people, you confirm that they are aware of this section.

We may restrict or prohibit photography and recording by participants during the Event, in particular during the experiential parts of the evening.

Programme and admission

We reserve the right to replace announced speakers, artists and hosts and to make necessary changes to the programme, provided the overall character of the Event is preserved. Such changes do not entitle you to a refund or compensation.

We ask everyone to treat one another with respect. Please follow the instructions of our team and the house rules of the venue.

Harassment, discriminatory behaviour or disregard of these rules may lead to exclusion without a refund.

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Health and personal responsibility

Participation is voluntary and at your own responsibility. The evening includes breathwork, light and sound experiences, movement and live music. Light experiences may include pulsing light. The Event does not replace medical or therapeutic treatment.

If you have epilepsy or are sensitive to flashing light, have a heart or circulatory condition, are pregnant or have any other health concern, please speak to your doctor beforehand. You are free to sit out any part of the programme at any time.

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Liability

We are liable only for damage caused by intent or gross negligence. Any further liability, including for auxiliary persons, is excluded to the extent permitted by law.

We accept no liability for lost, stolen or damaged personal belongings, including items left in the cloakroom. Participants are responsible for their own insurance cover.

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Data protection

Your booking data is collected by Eventfrog and shared with us for admission and for running the Event. After the Event, we may contact you by email about World Frequency Day, and you can unsubscribe at any time. We only send you our newsletter if you sign up for it. We treat your data confidentially and do not pass it on to third parties, unless this is necessary to run the Event or required by law.

Further information can be found in the privacy notice on the event website and in Eventfrog's privacy policy.

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Final provisions

Swiss law applies. The place of jurisdiction is Sursee, Switzerland, subject to mandatory statutory places of jurisdiction.

Should any provision of these Terms and Conditions be invalid, the remaining provisions remain in effect.

Sursee, October 2026 · info@swissmindfulnessinstitute.com